Safeguarding & Security

It's at the heart of what we do

Ultrafast Internet Connectivity | Award-Winning Security | Filtering and Safeguarding | Wide Area Networks | VoIP Phone Services

Choosing the right broadband partner for education

The iSPAs

7 x ISPA Award
WINNER

We Know Education

Schools Broadband has been delivering specialist Internet services to the education sector since 2007, and now looks after more than 2500 schools and 300 Multi Academy Trusts.

We are nationally renowned for our Safeguarding and Security services, having received multiple awards from the Internet Service Providers Association, the highest accolades in the industry.

Available on all major frameworks, including CCS, YPO, CPC, Everything ICT, enFrame, Pagabo and more, our services are tried, tested and trusted by major Multi Academy Trusts and Local Authorities so you can rest assured that you will be taken care of by a broadband provider who truly understands Education.

Heritage and Innovation

Our trail-blazing adoption of new technologies meant we were the first ISP in the industry to provide schools with cloud hosted filtering and security services; meaning our schools were the first in the country not to have to purchase, store or maintain expensive onsite equipment.

We were one of the first organisations ever to deliver VoIP phone services, first to deliver filtered 4G services during lockdown and first to provide ultrafast broadband, providing schools with the fastest ever speeds at the lowest ever prices. And now we're pushing the boundaries of safeguarding technology with our innovative Safeguarding Incident Management Platform.

A National Network Dedicated to Schools

Using the industry's best vendors, the Schools Broadband national network is dedicated entirely to education. Our network configuration, together with our hosted services, ensures 100% of your school's traffic is completely safe before it enters your school. Direct links to the Google network ensure Google search results come back faster than other providers.

It's Our Core Infrastructure

Unlike some Internet Service Providers, we built, manage and maintain our own core infrastructure. We control our own carrier-grade core infrastructure platform, situated in UK datacentres.

Our network, web filtering and firewall services run on platforms that offer high availability, resilience and redundancy. Everything runs with built-in capacity to offer plenty of room for peak events.

We're not reliant on third-party support providers, meaning our fully qualified support engineers can provide fast responses and resolutions from our UK based support centre.

We are constantly innovating to make sure our customers have the best experience, with the right tools available through our unique customer portal, The Hub, which was custom-built by our own Dev Ops Team.

Regulatory Compliance

We have everything you need to meet DfE guidelines for broadband, security and safeguarding. Our filtering service supports full compliance with the following requirements:

Prevent Duty

Keeping Children Safe in Education

Internet Watch Foundation (IWF) Block List and Image Hash List

Home Office Terrorism Block List

UK Safer Internet Centre

Find out more. Call or email:
01133 222 333
info@schoolsbroadband.co.uk

World-leading Cyber Security & Filtering

We are immensely proud that our filtering and security solutions provide schools and Multi Academy Trusts with some of the world's best protection available.

Our core infrastructure uses carrier grade Fortinet FortiGate Firewalls, the global leader in cyber security infrastructure. This, together with our unique DDoS protection platform, means that none of our schools have suffered an outage due to a DDoS attack in the last 5 years.

We provide individual pupil level filtering at network level as default, ensuring safeguarding always remains intact.

Our web filtering service provides full SSL decryption, meaning we can identify and block harmful content even on apps and sites that use SSL encryption.

With Schools Broadband you can quickly and easily manage your own filtering and firewall settings, giving you full control. However, you can always ask us if you need any changes.

To further strengthen the protection we provide, we work closely with the following government agencies:

Counter Terrorism Internet Referral Unit (CTIRU)

National Crime Agency (NCA)

National Cyber Security Centre (NCSC)

Internet Watch Foundation

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Proactively Manage Online Safeguarding

Monitor signs of online bullying, Prevent Duty risks and safeguarding threats with automated alerts and reporting.

Real-time, dynamic, out of the box reports can be emailed to your Designated Safeguarding Leads for daily management and easy, swift investigation of safeguarding issues.

Comprehensive, live incident reports as well as historic reports (up to two years) and browsing data going back 6 months is also available to aid safeguarding investigations.

For security, all monitoring and reporting information is only accessible remotely when signed in safely behind your firewall or onsite on your own school network.

Predefined report templates can be scheduled by DSLs, enabling pupil intervention at an early stage if required.

Reports highlight blocked searches and sites, enabling identification of individual, class, form, or school-wide blocked events. Also highlight repetitious attempts to reach inappropriate content.

Real-time proactive alerts to Designated Safeguarding Leads can be created from day one, providing key information on searches and site data, enabling timely information for potential interventions.

schools broadband